

BEFORE THE

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IDAHO PUBLIC UTILITIES COMMISSION

IN THE MATTER OF THE APPLICATION  
OF VEOLIA WATER IDAHO, INC. FOR A  
GENERAL RATE CASE

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CASE NO. VEO-W-22-02

DIRECT TESTIMONY OF TRAVIS CULBERTSON

IDAHO PUBLIC UTILITIES COMMISSION

FEBRUARY 15, 2023

1 Q. Please state your name and business address for  
2 the record.

3 A. My name is Travis Culbertson. My business  
4 address is 11331 W. Chinden Blvd., Ste. 201-A, Boise, ID  
5 83714.

6 Q. By whom are you employed and in what capacity?

7 A. I am employed by the Idaho Public Utilities  
8 Commission ("Commission") as an Auditor III.

9 Q. What is the purpose of your testimony in this  
10 proceeding?

11 A. My testimony outlines Commission Staff's  
12 ("Staff") proposed adjustments to Veolia Water Idaho,  
13 Inc.'s ("Company" or "Veolia") revenue requirement as  
14 filed. I will present Staff's summary adjustments to the  
15 Company's proposed revenue requirement, outline an  
16 adjustment to the Gross Revenue Conversion Factor ("GRCF"),  
17 adjustments to Operating and Maintenance ("O&M") expenses,  
18 my proposed rate design, and my recommendation regarding  
19 the proposed Distribution System Improvement Charge  
20 ("DSIC") mechanism.

21 Q. Are you sponsoring any exhibits with your  
22 testimony?

23 A. Yes. I am sponsoring Exhibit Nos. 129, 130, 131,  
24 132, 133, 134, and 135.

25 Q. How is your testimony organized?



1 Staff's adjustments, the impact of each adjustment on the  
2 Company's revenue requirement, and the Staff witness  
3 sponsoring testimony supporting the adjustment. Below is  
4 a brief summary of each adjustment:

5 Adjustment No. 1 updates the Company's  
6 previously unadjusted expense accounts through  
7 December 31, 2022, consistent with Staffs proposed  
8 updated test year.

9 Adjustment No. 2 updates the Company's GRCF to  
10 include the current Idaho state income tax rate. I  
11 will provide additional detail later in my testimony.

12 Adjustment No. 3 updates the Company's WACC to  
13 incorporate Staff witness Terry's recommendation for  
14 a 9.0% ROE.

15 Adjustment No. 4 will update the revenue  
16 requirement based on revenue normalization  
17 adjustments proposed in Staff witness Eldred's  
18 testimony. Staff may provide an updated Exhibit to  
19 incorporate the quantification of this adjustment  
20 after information is received from the Company.

21 Adjustment No. 5 adjusts the Company's net rate  
22 base, as discussed in Staff witness English's  
23 testimony.

24 Adjustment No. 6 removes the annual depreciation  
25 expense associated with plant placed in service after



1 December 31, 2022. Staff witness English provides  
2 testimony supporting this adjustment.

3 Adjustment Nos. 7 - 14 are supported in Staff  
4 witness Johnson's testimony and adjusts various  
5 payroll related expenses, including worker's  
6 compensation expense, post-retirement benefits other  
7 than pension, healthcare insurance, employee 401(k)  
8 matching contributions, employee tuition benefits,  
9 fringe benefits, payroll taxes, and the 2023 wage  
10 increases.

11 Adjustment No. 15 reduces costs associated with  
12 customer billing. Staff witness Johnson's testimony  
13 outlines support for this adjustment.

14 Adjustment No. 16 adjusts vehicle expenses that  
15 include adjustments for inflation percentages and an  
16 overstatement of fuel and lease costs. Staff witness  
17 Johnson provides testimony supporting the adjustment.

18 Adjustment No. 17 adjusts Office expenses  
19 associated with the four employees that the Company  
20 did not hire as of December 31, 2022, and other  
21 expenses not required by the Commission. Staff  
22 witness Johnson provides testimony supporting the  
23 adjustment.

24 Adjustment No. 18 removes advertising expenses  
25 not required by the Commission. Staff witness Johnson

1 provides testimony supporting this adjustment.

2 Adjustment No. 19 adjusts Shared Management and  
3 Services ("M&S") fees and excludes parent company  
4 employees' wages and executive travel and training.  
5 I will provide additional detail later in my  
6 testimony.

7 Adjustment Nos. 20 and 21 adjusts General  
8 Insurance expense to update Company's average expense  
9 and remove Company caused Injury and Damages. I will  
10 provide additional detail later in my testimony.

11 Adjustment No. 22 removes specific safety  
12 expenses for trainings no longer offered or have yet  
13 to be scheduled. Staff witness Johnson provides  
14 testimony supporting this adjustment.

15 Adjustment Nos. 23 and 24 adjust the Company's  
16 rate case expenses. Staff witness Terry and Staff  
17 witness Eldred provide testimony supporting these two  
18 adjustments.

19 Adjustment No. 25 adjusts the Company's  
20 amortization expense for deferred tank painting.  
21 Staff witness Terry provides testimony that outlines  
22 removing 2023 expense.

23 Adjustment No. 26 adjusts the Company's  
24 amortization expense for deferred power costs. Staff  
25 witness Terry provides testimony that outlines two

1 adjustments.

2 Adjustment No. 27 removes nine miscellaneous  
3 expenses from the Company's unadjusted O&M -  
4 Miscellaneous Expense account. Staff witness Johnson  
5 provides testimony supporting this adjustment.

6 Adjustment No. 28 reduces the cost of power and  
7 chemical expense due to the reduction in weather  
8 normalized test year consumption using Staff's 2022  
9 Test Year, as outlined in Staff witness Eldred's  
10 testimony.

11 Q. Please briefly explain the GRCF.

12 A. The GRCF is based on revenue-sensitive items that  
13 change as revenue changes, including uncollectibles,  
14 Commission regulatory fees, Idaho state income taxes, and  
15 federal income taxes. The GRCF converts the Company's net  
16 operating deficiency into the additional revenues  
17 necessary to collect from customers to earn its authorized  
18 rate of return after accounting for all the revenue-  
19 sensitive items previously mentioned.

20 Q. What GRCF did the Company use?

21 A. In its Application, the Company calculated a GRCF  
22 of 1.3573%. In calculating the GRCF, the Company used an  
23 Idaho State Income tax rate of 6.0%.

24 Q. Do you agree with the Company's GRCF?

25 A. No. The Company calculated its GRCF using an

1 outdated Idaho state income tax rate of 6.0%. On September  
2 1, 2022, House Bill 1 reduced the corporate tax rate to  
3 5.8%; therefore, I recommend an adjustment to Company's  
4 GRCF to account for the correct Idaho state income tax  
5 rate. I have calculated the appropriate GRCF to be 1.3545%  
6 as shown in Exhibit No. 132. This adjustment will impact  
7 the revenue requirement associated with all other  
8 adjustments proposed by Staff.

9 O&M EXPENSE ADJUSTMENTS

10 Q. Please briefly explain how the Company  
11 calculated its adjustment to shared M&S fees.

12 A. The Company's proposed revenue requirement  
13 includes an allocation of shared assets and costs from its  
14 parent company for corporate office support, services,  
15 management functions and Information Technology ("IT")  
16 assets. Shared costs are allocated based on a three-factor  
17 approach. The M&S fee expense is based on six months of  
18 actual costs through June 30, 2022, and then is annualized  
19 to support a full year. An adjustment of 3.5% is included  
20 as a wage adjustment factor for the parent company's  
21 employees in New Jersey. Finally, an insurance premium  
22 adjustment is made as a projection that may change from  
23 year to year.

24 Shared assets are allocated to the Company as  
25 operating expenses, rather than capitalizing portions of

1 shared assets individually, which has been prior practice.  
2 The pro forma expense is adjusted to include shared asset  
3 expenses, including IT depreciation expense and a rate of  
4 return.

5 In the Application, the Company proposed an  
6 adjustment to increase M&S Fees by \$499,821 for an annual  
7 total of \$4,566,635.

8 Q. Please explain Staff's adjustment to the M&S  
9 fees.

10 A. As shown in my Exhibit No. 133, I recommend  
11 reducing the Company's proposed M&S expense by \$455,782,  
12 for a total recovery of \$4,110,853.

13 Q. Please explain your first adjustment to shared  
14 IT assets.

15 A. Embedded in the Company's calculation of shared  
16 IT assets is a return on shared IT assets. Because the  
17 Company is including a return on the shared M&S IT assets  
18 at the Company's requested pre-tax rate of return of 9.85%,  
19 I was concerned that the parent company was attempting to  
20 include additional profits. Without additional scrutiny,  
21 the opportunity exists for the parent company to profit  
22 from its allocated charges to its subsidiary. Idaho  
23 customers should not be paying additional returns to the  
24 Company's parent. The Idaho State Supreme Court has stated  
25 that affiliated transactions must be at the lower of cost

1 or market.<sup>1</sup> If there are efficiencies by having a parent  
2 company perform certain functions that would otherwise be  
3 paid for by individual subsidiaries, those functions must  
4 cost less than the market rate for each individual  
5 subsidiary. Thus, the allocation from the parent company  
6 to the Company must be at cost. Adding a return for shared  
7 IT asset cost effectively includes a return for the parent  
8 company. To eliminate the collection of additional profit,  
9 I have removed the return, which is a decrease to shared  
10 M&S fees of \$147,890.

11 Q. Please explain your adjustment to the shared M&S  
12 fee depreciation expense?

13 A. The shared M&S IT assets use depreciation rates  
14 that are not approved by the Commission, and the Company  
15 adds a pro forma adjustment to the depreciation expenses  
16 out to March 2023. I adjusted the depreciation expense by  
17 removing all depreciation expense associate with 2023 IT  
18 assets, and I also adjusted the depreciation rates to align  
19 with rates approved by this Commission. The depreciation  
20 rates that I adjusted include computer hardware, computer  
21 software, and office furniture. The adjustment to  
22 depreciation expense is a total of \$25,252. In total, my  
23 two adjustments to shared M&S IT assets, including the  
24

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25 <sup>1</sup> Boise Water Corp. v. IPUC, 97 Idaho 832, 555 P. 2d 163  
(1976).

1 adjustment to shared M&S IT assets return and depreciation  
2 expense, is \$173,142.

3 Q. Please explain the Company's calculation of  
4 other M&S fees.

5 A. When reviewing the cost allocation manual, only  
6 IT wages are directly assigned when possible, and the other  
7 salaries and expenses are allocated using the Massachusetts  
8 Allocation Method ("MAM"). The MAM is a reasonable method  
9 to allocate the shared expenses, when necessary, but Staff  
10 continues to support direct assignment of costs and  
11 encourages utilities to implement processes that will  
12 directly assign costs. By not directly assigning costs,  
13 Staff is concerned that cost-savings from various shared  
14 M&S departments are not being allocated fairly to Idaho  
15 ratepayers.

16 The Cost Allocation Manual, provided by the  
17 Company in response to Staff Production Request No. 43,  
18 outlines each department at the corporate office and the  
19 employees that work on regulated business units and the  
20 support they provide. With the distinction that there are  
21 employees that do not work on regulated business units at  
22 the corporate office, there are costs that are being  
23 allocated to Idaho that are not related to working  
24 regulated business items. See Cost Allocation Manual.  
25 Thus, I recommend a disallowance of the salary expenses

1 that are part of non-regulated business units.

2 Q. Are there departments at the parent company, in  
3 New Jersey, that allocated inappropriate expenses?

4 A. Yes. There are three departments that I  
5 recommend removing out of M&S fees. The parent company  
6 allocated expenses of employees that are not working in  
7 direct relation to the regulated business units.  
8 Therefore, I have adjusted expenses from the following  
9 departments: legal, Human Resources ("HR"), and office of  
10 the Chief Operating Officer ("COO").

11 The corporate legal department allocated  
12 \$160,977 to the Company, even though the Company uses local  
13 counsel, Givens Pursley. The Cost Allocation Manual  
14 provides descriptions that 19 corporate attorneys work at  
15 the parent company, but only 15 of them work on items  
16 directly related to Idaho jurisdiction. I propose removing  
17 legal costs that are allocated by the Company that provide  
18 no benefit to Idaho jurisdiction. The Company's test year  
19 include costs for nineteen attorneys that work at the  
20 corporate level. I removed the four attorneys that do not  
21 work on Idaho jurisdiction items, which is a decrease to  
22 shared M&S fees of \$33,890.

23 At the parent company, there are twenty-three HR  
24 employees. Of those, nineteen work directly with the  
25 regulated side of the business. The Company's proposed



1 revenue requirement includes \$204,329 in HR expenses  
2 allocated from the parent company. As mentioned  
3 previously, my concern is that the parent company is not  
4 directly assigning costs and relying on allocation factors  
5 to push the costs of each HR employee to Idaho customers.  
6 Thus, I propose removing the corporate HR costs allocated  
7 to the Company that are not associated with doing any work  
8 for the Company. I recommend decreasing M&S fees by an  
9 additional \$35,536 to account for the four HR employees  
10 that are not doing work on the regulated side of the parent  
11 company.

12 The Office of the COO allocated \$61,237 to the  
13 Company. The COO does not benefit Idaho ratepayers but  
14 supports the board of directors and helps the parent  
15 company earn a profit for shareholders. Thus, I am  
16 proposing removing the entire \$61,237.

17 Q. Do you propose any other adjustments to M&S fees?

18 A. Yes. I propose two adjustments related to the  
19 salary increase factor and the change in insurance  
20 premiums. First, I am concerned that Idaho ratepayers are  
21 paying higher wages for the employees located in New  
22 Jersey, than the wages for employees in Idaho. Idaho  
23 customers should not be burdened by the higher wages  
24 required to employ people in New Jersey.

25 I have also removed the 2023 proposed salary

1 increase percentage for corporate employees to be  
2 consistent with the other payroll adjustments supported in  
3 Staff witness Johnson's testimony. This adjustment  
4 decreases shared M&S fees by an additional \$118,754.

5 As mentioned in Staff witness Johnson's  
6 testimony regarding insurance premiums, Staff recommends  
7 using 2022 actual expenses. As of the filing of my  
8 testimony, the Company has not provided supplemental  
9 workpapers for the 2022 insurance premiums. Thus, I  
10 recommend removing the pro forma insurance premium included  
11 in the allocated shared M&S fees, which is a decrease of  
12 \$29,873.

13 Q. Please explain the adjustment made to remove the  
14 Company's allocated portion of training and travel for  
15 corporate executives.

16 A. I propose removing the costs of executive travel  
17 and training that were allocated to the Company, which  
18 reduces the M&S Fees by \$1,286. The main responsibility  
19 of corporate executives is to increase profits for  
20 shareholders, which is a function that does not directly  
21 benefit Idaho ratepayers.

22 Q. Please explain the adjustment made to remove the  
23 allocated portion of board of directors' compensation for  
24 the Company.

25 A. The Company included \$2,064 for board of

1 director's compensation. The main responsibility of the  
2 corporate board of directors is to earn a profit for  
3 shareholders, which is a function that does not directly  
4 benefit Idaho customers.

5 Q. Please summarize your adjustment to shared M&S  
6 fees.

7 A. I propose that the Company recover \$4,110,853 in  
8 shared M&S fees, which is the amount I have included in  
9 Staff's revenue requirement.

10 Q. What adjustments did the Company make to General  
11 Insurance?

12 A. The Company proposed to increase expenses for  
13 business insurance, including liability and property  
14 coverage. The Company calculated the average of the  
15 insurance expense without reserves and with claim payments  
16 for the years 2020 and 2021, and increased its general  
17 insurance expense from its historic test year ending June  
18 30, 2022, to the average of 2021 and 2020.

19 Q. Please explain your adjustment to General  
20 Insurance Expense in Exhibit No. 134.

21 A. The 2022 actual general insurance expense was  
22 \$133,309. Rather than proposing to use the actual 2022  
23 amount, I am proposing the three-year average of \$206,119,  
24 shown on Line 6, compared to the Company's two-year average  
25 of \$242,524. This adjustment provides the Company an

1 additional \$72,810 over the actual amounts incurred during  
2 2022 to account for year-to-year volatility. This  
3 adjustment reduces the Company's expense by \$36,405.

4 Q. Please explain your next adjustment to General  
5 Insurance.

6 A. I reviewed the Company's Injuries and Damages  
7 payments provided in Response to Staff Production Request  
8 No. 11. The Company paid \$97,685 in insurance claims in  
9 2022. I removed \$28,947 from Injuries and Damages caused  
10 by employees errantly leaving valves open and vehicle  
11 crashes where the employee was at fault. Customers should  
12 not pay for injuries and damages that are due to negligence  
13 of the Company employees. By disallowing recovery of claim  
14 payments for damages caused by employees, I recommend  
15 decreasing recovery of Injuries and Damages by \$28,947 as  
16 shown on Line 8. After removal of the employee-fault  
17 damages, the Company will still recover \$85,824 to account  
18 for other damages.

19 Rate Design

20 Q. Please provide Company's proposed rate design.

21 A. The Company proposed a uniform percentage  
22 increase to all rate components. The Company's approach  
23 is consistent with the across the board methodology  
24 accepted in the 2011, 2015, and 2020 rate proceedings.

25 Q. Are any changes to the rate structure being

1 proposed in Company's Application?

2 A. Yes. Although the Company is requesting an  
3 across the board, uniform percentage rate increase to all  
4 customer classes, they are requesting no rate increase to  
5 the Private Fire Protection customer class. As such, the  
6 increases to other classes absorb additional revenues that  
7 are not going to be collected from the Private Fire  
8 Protection customer class.

9 Q. Does Staff support the Company's rate design  
10 proposal?

11 A. Not entirely. I do recommend spreading Staff's  
12 increase uniformly across all rate components within  
13 Schedule No. 1 similar to what the Company proposed in its  
14 Application; however, I do not support the Company's  
15 proposal to not increase rates for the Private Fire  
16 Protection customer class for reasons explained in Staff  
17 witness Eldred's testimony. Instead, Staff is recommending  
18 the increase be spread across all rate components for all  
19 classes including Private Fire Protection. Exhibit No.  
20 135 provides the rate design associated with Staff's  
21 recommended 6.56% increase to each customer class, and the  
22 Existing Eagle Water Company customers.

23 Q. Do you believe the current rate design structure  
24 is fair, just, and reasonable?

25 A. Yes. Without a valid load and Cost of Service

1 Study, a uniform across the board percentage increase is  
2 consistent with prior rate case filings. However, I would  
3 like to see further analysis of other rate design options  
4 that supports Staff's goals of developing new rate designs  
5 that still encourages conservation while providing revenue  
6 stability. Staff witness Eldred is requesting a new load  
7 study that may show the need for different customer classes  
8 from what the Company's tariffs currently reflect.  
9 However, without a proper comprehensive load study and Cost  
10 of Service Study, I am not recommending adjusting the  
11 current rate design.

12 DSIC Mechanism

13 Q. Please explain the Company's proposed DSIC  
14 mechanism?

15 A. The Company proposed a DSIC mechanism that bi-  
16 annually adjusts rates to recover costs related to the  
17 replacement and/or rehabilitation of the Transmission and  
18 Distribution ("T&D") system. Recovery of costs would  
19 include replacements of mains, services, hydrants, valves,  
20 meters, and other infrastructure. The DSIC is a surcharge  
21 mechanism that would allow for rate increases between  
22 general rate case proceedings which specifically relate to  
23 non-revenue producing investments.

24 Under the Company's proposal, rates would change  
25 twice each year. The Company bills customers every other

1 month, or six times a year. With the Company's DSIC  
2 mechanism, rates would change after every third bill.  
3 Staff would be required to perform an audit and prudence  
4 analysis of the Company's distribution system improvements  
5 twice each year to ensure customers are only paying for  
6 prudent capital improvements.

7 Q. Do you support the DSIC mechanism?

8 A. No. I analyzed the Company's request for a  
9 mechanism and recommend the Commission deny the Company's  
10 DSIC mechanism. While I support the Company's work to  
11 maintain safe and reliable service by replacing or  
12 upgrading aging infrastructure, I believe that these costs  
13 are more appropriately reviewed and recovered through  
14 traditional ratemaking in general rate cases rather than  
15 through a bi-annual cost recovery mechanism as proposed by  
16 the Company. Further, the costs that the Company proposes  
17 to fund through the DSIC are different from costs the  
18 Commission has approved for recovery in other annual cost  
19 adjustment mechanisms, such as the cost of natural gas or  
20 electricity. Those annual cost adjustment mechanisms were  
21 justified based on costs that are highly unpredictable  
22 and/or volatile, not within the Company's ability to plan  
23 and control, and are sufficiently large risking the  
24 "potential" for the Company to earn an adequate return.  
25 However, the types of expenses the Company wishes to

1 recover through the DISC are known and predictable capital  
2 expenditures that can be planned well in advance and can  
3 be included for recovery in a general rate case. Further,  
4 the Company has the financial ability and access to capital  
5 to fund these projects between rate cases.

6 Q. Have similar mechanisms been proposed by other  
7 Idaho utilities?

8 A. Yes. Intermountain Gas requested a capital cost  
9 adjustment tracker for replacing pipes and other  
10 distribution-related capital expenditures.

11 Q. What was the result?

12 A. The Commission denied Intermountain's request in  
13 Order No. 34090. The Commission stated:

14  
15 [W]e find that a general rate case provides the  
16 best comprehensive venue for review of the  
17 Company's costs, revenues, and rate base in  
terms of known, routine, planned-for  
expenditures.

18 \*\*\*

19 We also find that the costs the Company seeks  
20 to recover are predictable and not necessarily  
21 volatile. While, as the Company argued, part  
22 of these costs may be unpredictable (e.g.,  
23 destruction of Company property by the public;  
inflation of pipe costs), they are not the types  
of costs that significantly vary from the  
revenue requirement embedded in base rates.

24 We are unaware of any emergency or factual  
25 showing that would necessitate approval of a



1 special mechanism for the recovery of these  
2 expenditures. The Company should manage these  
3 costs through prudent business planning. The  
4 Company has not shown it cannot make what it  
5 considers exceptionally important  
6 infrastructure improvements and investments  
7 while earning fair returns on its investments.  
8 [...]

9 [...]

6 [...] Recovery of costs related to the  
7 replacement of aging infrastructure, whether  
8 accelerated or otherwise, is best accomplished  
9 in a general rate case that allows analysis of  
10 all expenses, rate base, and impact on the  
11 Company's return on equity.

12 Order No. 34090 at 9-10.

13 Q. Please discuss why the expenses the Company  
14 proposes to recover through the DISC are appropriately  
15 recovered through a general rate case.

16 A. Adjustment mechanisms are not the proper  
17 recovery method for large infrastructure projects. The  
18 prudence and recovery of infrastructure costs are best  
19 addressed through traditional ratemaking in a general rate  
20 case where all expenses, rate base, and impacts on the  
21 Company's return on equity can be examined. In addition,  
22 annual adjustment mechanisms lessen the incentive for  
23 utilities to control costs.

24 Other utilities in Idaho have successfully used  
25 rate cases to seek recovery for infrastructure replacements  
similar to the projects the Company discusses in this case.  
Avista has been replacing aging infrastructure for several

1 years (Case Nos. AVU-E-19-04, AVU-E-21-01) and has not  
2 proposed an annual adjustment mechanism to recover those  
3 costs. Instead, utilities file regular rate cases to fund  
4 ongoing projects. Staff supports the recovery of these  
5 types of capital investments through general rate cases  
6 recovery and does not believe it has harmed the utilities  
7 financial viability.

8 Q. What types of expenses are appropriate for an  
9 annual cost adjustment mechanism?

10 A. One of the main reasons for implementing a cost  
11 adjustment mechanism is that expenses may be volatile and  
12 highly unpredictable. Staff reviewed the types of project  
13 expenses that the Company proposed to recover through the  
14 DSIC and does not believe that any of these costs are  
15 significantly unpredictable, or variable, and can be  
16 planned well in advance.

17 Unpredictable and volatile costs create an issue  
18 in traditional ratemaking when actual costs vary  
19 significantly from the revenue requirement embedded in base  
20 rates. Power and gas supply costs are a good example.  
21 Idaho Power requested the implementation of its Power Cost  
22 Adjustment ("PCA") after Idaho Power had previously been  
23 granted approval for two emergency surcharges to meet  
24 volatile and unpredictable power supply costs in drought  
25 years. The Commission agreed that the circumstances

1 warranted an annual adjustment:

2 We find that the current system of normalizing  
3 power supply costs and granting Idaho Power a  
4 surcharge during drought years is defective  
5 because it is unpredictable. Presently, Idaho  
6 Power must take the initiative to seek a drought  
7 related surcharge when it believes its  
8 financial condition has deteriorated to the  
9 point where additional rate relief is critical.

10 Order No. 24806 at 5. The Commission emphasized "that our  
11 decision [to adopt a PCA] is limited to the unique  
12 circumstances of Idaho Power's highly variable power supply  
13 costs." *Id.* Thus, a driver for the Commission's adoption  
14 of Idaho Power's mechanism was due to highly unpredictable  
15 and volatile nature of power supply costs and the resulting  
16 financial impact on Idaho Power impeding the utility's  
17 opportunity to earn a fair return.

18 Another reason for implementing a mechanism is  
19 that the Company's financial position is harmed by pursuing  
20 cost-effective energy efficiency. Because large scale,  
21 company-sponsored energy efficiency can reduce the  
22 volumetric sales needed to recover the fixed costs of  
23 providing service, the Commission adopted the Fixed Cost  
24 Adjustment ("FCA") for Idaho Power and Avista to ensure  
25 that acquiring cost-effective energy efficiency does not  
financially harm those utilities.

The FCA is only used to recover costs that were  
established in a rate case (the fixed cost per customer).

1 It provides a true-up of the actual collection of fixed  
2 costs per customer compared to what was assumed in base  
3 rates. Order No. 33527 at 2. It is not used for  
4 infrastructure replacement and upgrade costs.

5 Q. Do you believe the Company could plan for the  
6 proposed DSIC expenses through its planning process?

7 A. Yes. I considered whether the type of costs  
8 proposed for recovery in the DSIC can be managed through  
9 its planning process. I reviewed the projects and types  
10 of expenses the Company plans to implement in the next five  
11 years and believe the Company has a significant amount of  
12 control over the timing of these expenses. I believe the  
13 DSIC is unnecessary because most of these expenses are  
14 project costs which the Company can manage through its  
15 planning process.

16 The costs proposed for recovery in the DSIC can  
17 be planned and managed by the Company throughout the course  
18 of the project. Within the next five years, the Company  
19 plans to replace aging infrastructure items as part of its  
20 budget of replacement costs. The Company can decide when  
21 to incur project expenses and cost of the projects through  
22 its budgeting processes. This gives the Company a  
23 significant amount of flexibility to adjust its project  
24 plans and to incur costs as its budget for each year allows.

25 A predictable capital expense that the Company

1 can manage over time is ideal for recovery through  
2 traditional ratemaking in a general rate case. Rates  
3 established in general rate cases have a long history of  
4 successfully providing utilities adequate recovery of  
5 these types of infrastructure costs.

6 Q. Does this conclude your testimony in this  
7 proceeding?

8 A. Yes, it does.  
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Professional Qualifications  
Of  
Travis Culbertson  
Auditor 3  
Idaho Public Utilities Commission

**EDUCATION**

Mr. Culbertson graduated from Boise State University in 2012 with a Bachelor of Business Administration degree in Accounting with an emphasis on Internal Audit.

**BUSINESS EXPERIENCE**

Prior to joining the Idaho Public Utilities Commission (“IPUC”), Mr. Culbertson was a Junior Accountant with a custom home builder in Meridian, Idaho. In 2016, he was promoted to Accountant. Responsibilities included, but not limited to, accounts payable, payroll, client construction accounting, implementation of a new payroll service system, benefits, and onboarding of new employees. He performed month-end reconciliations of expenses, accruals, pre-paid, monthly construction bank draws, payroll processing, check processing, inventory controls, internal audit, and many other assigned tasks.

Mr. Culbertson joined the IPUC in October 2018 as an Auditor. In May 2021, he was promoted to Senior Auditor and in August 2021 joined the Technical Analysis team where he focused on rate design. At the IPUC, he has been involved in many different types of audits and cases for electric, gas, and water utilities. Such cases included PacifiCorp’s Energy Cost Adjustment Mechanism, PacifiCorp’s depreciation study, Avista Power Cost Adjustment, Avista general rate cases in 2019 and 2021, SUEZ Water Idaho, now known as Veolia Water Idaho, Inc. 2020 general rate case, Idaho Power’s Value of Distributed Energy Resources, and several other utility filings. In October 2022, he was promoted to Auditor 3, where he added a focus on small water companies transitioning to regulation and ensuring regulated entities are in compliances. Mr. Culbertson attends yearly training programs provided, or sponsored, by the National Association of Regulatory Utility Commissioners (“NARUC”). He has attended NARUC Rate School, University of Missouri – Financial Research Institute, and NARUC Subcommittee on Accounting and Finance annual meetings.

**VEOLIA WATER IDAHO, INC.**  
**VEO-W-22-02**  
**Summary of Staff's Adjustments**

Adj Staff No.	Witness	Exhibit No.	Title with Brief Description	Column (1)	Column (2)	Column (3)	Column (4)	Column (5)	Column (6)
Staff Expense Adjustment Amount				Staff Revenue Adjustment Amount	Staff Adjustment to Co. Revenue Requirement	Total Revenue Requirement Adjustment	Revenue Requirement Total	Revenue Requirement % Adj	
Company Application Revenue Requirement Requested Test Year 6/30/2022							\$ 12,107,227	23.41%	
1	Culbertson		Unadjusted Expense brought to 12/31/2022 Test Year	\$ 12,720		\$ 12,822	\$ 12,822	\$ 12,120,049	23.43%
2	Culbertson	132	Gross Revenue Conversion Factor - State Income Tax Rate at 5.8%			\$ (41,251)	\$ (28,430)	\$ 12,078,797	23.36%
3	Terry	119	Return on Equity at 9.00%			\$ (3,802,707)	\$ (3,831,137)	\$ 8,276,091	16.00%
4	Eldred	124	Revenue Adjustment		\$ 698,264	\$ (703,820)	\$ (4,534,956)	\$ 7,572,271	14.45%
5	English	102	Rate Base - Average of Monthly Averages for 2022			\$ (1,680,099)	\$ (6,215,055)	\$ 5,892,173	11.24%
6	English	103	Depreciation Expense	\$ (546,459)		\$ (550,807)	\$ (6,765,861)	\$ 5,341,366	10.19%
7	Johnson	104	Payroll Expense	\$ (873,970)		\$ (880,924)	\$ (7,646,785)	\$ 4,460,442	8.51%
8	Johnson	105	Workers Compensation	\$ (19,110)		\$ (19,262)	\$ (7,666,047)	\$ 4,441,180	8.47%
9	Johnson	106	Post-Retirement Benefits Other than Benefits	\$ (54,144)		\$ (54,575)	\$ (7,720,622)	\$ 4,386,605	8.37%
10	Johnson	107	Healthcare Insurance	\$ 240,439		\$ 242,352	\$ (7,478,270)	\$ 4,628,957	8.83%
11	Johnson	108	Employee 401k	\$ (44,890)		\$ (45,247)	\$ (7,523,518)	\$ 4,583,710	8.74%
12	Johnson	109	Employee Tuition Benefits	\$ (5,361)		\$ (5,403)	\$ (7,528,921)	\$ 4,578,306	8.73%
13	Johnson	110	Fringe Benefits Adjustment	\$ 203,700		\$ 205,321	\$ (7,323,600)	\$ 4,783,627	9.13%
14	Johnson	111	Payroll Taxes	\$ (101,906)		\$ (102,717)	\$ (7,426,316)	\$ 4,680,911	8.93%
15	Johnson	112	Customer Billing	\$ 611		\$ 616	\$ (7,425,701)	\$ 4,681,526	8.93%
16	Johnson	113	Vehicle Allocation	\$ (166,799)		\$ (168,126)	\$ (7,593,827)	\$ 4,513,400	8.61%
17	Johnson	114	Office Expense	\$ (27,544)		\$ (27,763)	\$ (7,621,590)	\$ 4,485,637	8.56%
18	Johnson	115	Advertising Expense	\$ (30,000)		\$ (30,239)	\$ (7,651,829)	\$ 4,455,398	8.50%
19	Culbertson	133	Shared Management & Services ("M&S") Fees	\$ (455,782)		\$ (459,409)	\$ (8,111,238)	\$ 3,995,990	7.62%
20	Culbertson	134	General Insurance	\$ (36,405)		\$ (36,695)	\$ (8,147,932)	\$ 3,959,295	7.55%
21	Culbertson	134	General Insurance - Injuries and Damages	\$ (28,947)		\$ (29,178)	\$ (8,177,110)	\$ 3,930,117	7.50%
22	Johnson	116	Safety Expense	\$ (29,250)		\$ (29,483)	\$ (8,206,593)	\$ 3,900,634	7.44%
23	Terry	121	Rate Case Amortization Expense	\$ (111,461)		\$ (112,348)	\$ (8,318,941)	\$ 3,788,286	7.23%
24	Eldred		Rate Case Amortization Expense	\$ (40,495)		\$ (40,817)	\$ (8,359,758)	\$ 3,747,469	7.15%
25	Terry		Tank Painting Amortization Expense	\$ (22,500)		\$ (22,679)	\$ (8,382,437)	\$ 3,724,790	7.11%
26	Terry	120	Deferred Power Expense	\$ (270,705)		\$ (272,859)	\$ (8,655,296)	\$ 3,451,931	6.59%
27	Johnson	117	Miscellaneous Expense	\$ (4,585)		\$ (4,622)	\$ (8,659,917)	\$ 3,447,310	6.58%
28	Eldred		Variable Expense due to Volume	\$ (8,904)		\$ (8,975)	\$ (8,668,893)	\$ 3,438,334	6.56%

**VEOLIA WATER IDAHO, INC.**  
**Statement of Operating Income per Books and Pro forma under**  
**Present and Proposed Rates for the Test Year Ending December 31, 2022**  
**Staff Proposed Revenue Deficiency Calculation**

Line No.		Column (1)	Column (2)	Column (3)	Column (4)	Column (5)
	Description	Per Books 06/30/22	Test Year Adjustment	Adjusted Test Year	Under Proposed Rates Staff Adjustments	Staff Proforma
1	Operating Revenues	\$ 49,459,567	\$ 2,956,556	\$ 52,416,123	\$ 3,438,334 6.56%	\$ 55,854,457
	<b>Operating Expenses</b>					
2	Operation & Maintenance	\$ 17,656,607	\$ 2,957,635	\$ 20,614,241	\$ 27,141	\$ 20,641,382
3	Depreciation	\$ 9,696,461	\$ 404,170	\$ 10,100,631	\$ -	\$ 10,100,631
4	Amortization Of UPAA	\$ 20,712	\$ 261,873	\$ 282,585	\$ -	\$ 282,585
5	Total Depreciation and Amortization	\$ 9,717,173	\$ 666,043	\$ 10,383,216	\$ -	\$ 10,383,216
	<b>Taxes Other Than Income</b>					
6	Ad Valorem	\$ 1,769,525	\$ 375,507	\$ 2,145,032	\$ -	\$ 2,145,032
7	Payroll Taxes	\$ 773,986	\$ 22,891	\$ 796,877	\$ -	\$ 796,877
8	Total Taxes Other Than Income	\$ 2,543,511	\$ 398,398	\$ 2,941,909	\$ -	\$ 2,941,909
9	Total Operating Expenses Excluding Income Taxes	\$ 29,917,291	\$ 4,022,076	\$ 33,939,367	\$ 27,141	\$ 33,966,508
10	Operating Income Before Income Taxes	\$ 19,542,276	\$ (1,065,520)	\$ 18,476,756	\$ 3,411,194	\$ 21,887,949
	<b>Income Taxes</b>					
11	State Income Taxes	\$ (1,257,899)	\$ 1,879,354	\$ 621,454	\$ 197,849	\$ 819,304
12	Federal Income Taxes	\$ 4,246,014	\$ (1,516,654)	\$ 2,729,360	\$ 674,802	\$ 3,404,163
13	Total Income Taxes	\$ 2,988,115	\$ 362,700	\$ 3,350,815	\$ 872,652	\$ 4,223,466
14	Utility Operating Income	\$ 16,554,161	\$ (1,428,220)	\$ 15,125,941	\$ 2,538,542	\$ 17,664,483
15	Adjusted Rate Base			\$ 261,118,238		\$ 261,118,238
16	Rate of Return on Rate Base			5.79%		6.76%
17	Required Rate of Return			6.77%		
18	Required Net Operating Income			\$ 17,677,705		
19	Operating Income Deficiency			\$ 2,551,764		
20	Gross Revenue Conversion Factor			1.3545		
21	Revenue Deficiency less Intervenor Funding (Order No. 35063)			\$ 3,438,334		Exhibit No. 131 Case No. VEO-W-22-02 T. Culbertson, Staff 02/15/23



**Veolia Water Idaho, Inc.**  
**VEO-W-22-02**  
**Staff Proposed Gross Revenue Conversion Factor**  
**Adjustment No. 2**

<b>Line No.</b>		<b>Company Proposed</b>	<b>Staff Proposed</b>
1	Net Operating Income Requirement	1.000000	1.000000
2	IPUC Assessment Rate	0.001995	0.001995
3	Uncollectible Accounts Expense	0.005899	0.005899
4	Rate Applicable to O&M Expense & IPUC Assessment	0.007894	0.007894
5	State Tax Rate	0.060000	0.058000
6	Effective Net State Tax Rate	0.059526	0.057542
7	Federal Income Tax Residual	0.067420	0.065436
8	Incremental Federal Income Tax Rate	0.210000	0.210000
9	Effective Federal Tax Rate	0.195842	0.196258
10	Composite:IPUC Fees, Uncollectibles & Income Taxes	0.263262	0.261694
11	Composite Residual	0.736738	0.738306
12	Net to Gross Multiplier	<b><u>1.357334</u></b>	<b><u>1.354452</u></b>

**Veolia Water Idaho, Inc.**  
**VEO-W-22-02**  
**Staff Proposed Shared Management & Services Fees**  
**Adjustment No. 19**

<b>Line No.</b>	<b>Description</b>			<b>Company Adjustment Amount</b>	<b>Staff Proposed Adjustment</b>
1	To normalize Management & Services fees based on actual 6 months ended June 2022, then annualized. Include salary increase factor, expected 2023 change in insurance premiums and shared			<u>\$ 499,821</u>	<u>\$ (455,782)</u>
2		<b><u>Year</u></b>	<b><u>M&amp;S Fees</u></b>	<b><u>Amount</u></b>	<b><u>Total</u></b>
3	Per Books for reference only	2019	\$ 3,814,660		
4		2020	\$ 3,538,627		
5		2021	\$ 4,016,367		
6	six months ending June 30, 2022		\$ 2,062,183		
7	Normalize 2022 actuals through June 30, 2022 removing depreciation expense of	2022		<b>\$3,392,981</b>	<b>\$ 3,392,981</b>
8	Salary increase factor	3.50%		<b>\$ 118,754</b>	<b>\$ -</b>
9	Expected 2023 change in insurance premiums (Auto/General/Umbrella Liability and Workers Compensation)			<b>\$ 29,873</b>	<b>\$ -</b>
10	<b>Staff Adjustment</b>	Removal of Legal Department Salaries and Expenses			<b>\$ (33,890)</b>
11	<b>Staff Adjustment</b>	Removal of Department Salaries and Expenses			<b>\$ (35,536)</b>
12	<b>Staff Adjustment</b>	Removal of COO Salaries and Expenses			<b>\$ (61,237)</b>
13	<b>Staff Adjustment</b>	Removal of Executive Travel and Training			<b>\$ (1,286)</b>
14	<b>Staff Adjustment</b>	Removal of Executive Compensation			<b>\$ (2,064)</b>
15	Adjustment for shared assets (includes depreciaton expense)			<b>\$1,025,027</b>	<b>\$ 1,025,027</b>
16	<b>Staff Adjustment</b>	Adjustment of shared assets pre-tax rate of return			<b>\$ (147,890)</b>
17	<b>Staff Adjustment</b>	Adjustment of shared assets depreciation expense			<b>\$ (25,252)</b>
18	<b>Pro Forma M&amp;S Fees</b>			<b>\$ 4,566,635</b>	<u><b>\$ 4,110,853</b></u>
19	<b>12 months ending December 31, 2022 Account 90850</b>			<u><b>\$ 4,066,814</b></u>	<u><b>\$ 4,066,814</b></u>
20				<u><b>\$ 499,821</b></u>	<u><b>\$ 44,039</b></u>
21	<b>Staff Expense Adjustment</b>				<u><b>\$ (455,782)</b></u>
22	<b>Staff Revenue Requirement Adjustment</b>				<u><b>\$ (459,409)</b></u>

**Veolia Water Idaho, Inc.**  
**VEO-W-22-02**  
**Staff Proposed General Insurance**  
**Adjustment Nos. 20 & 21**

Line No.	Description					Company Adjustment Amount	Staff Proposed Adjustment
1	To adjust casualty and property insurance to remove IBNR - incurred but not recorded reserves and to include deductible claim payments expense GL account 26200 CE 75002. Premiums for Casualty and Property Insurance are included in M&S fees 90850, and Prior to Sept. 2019 Claims Payments were also included in M&S Fees					\$ 151,177	\$ (65,353)
2	Year	Insurance with Reserves 91400 per books	Exclude Reserves in 91400	Claims Payments 26200	Expense without Reserves w/ Claims	Total	
3	2020	\$ 693,760	\$ (692,966)	\$ 171,732	\$ 172,526		
4	2021	\$ 204,689	\$ (204,020)	\$ 311,853	\$ 312,522		
5	Average			\$ 241,793	\$ 242,524		
6	Test Year Casualty Business Insurance Expense (not including premiums included in M&S Fees 90850)					\$ 242,524	\$ 206,119
7	Historic Test Year Amounts	\$ 227,124	\$ (226,899)	\$ 91,123	\$ 91,347		
8	Staff Adjustment No. 21	Removal of Injury and Damages - Company				\$ -	\$ (28,947)
9	Test Year Casualty Business Insurance Expense					\$ 242,524	\$ 177,172
10	Historic Test Year Adjusted Amount excluding Reserves, including Claims payments, and excluding premiums included in M&S Fees 90850					\$ 91,347	\$ 91,347
11	Staff Adjustment No. 20					\$ 151,177	\$ 85,824
12	Staff Expense Adjustment						\$ (65,353)
13	Staff Revenue Requirement Adjustment						\$ (65,873)

**VEOLIA WATER IDAHO, INC.**  
**Staff Proposed Rates Compared to Company Proposed Rates**

	<b>Current</b>	<b>Company Proposed</b>	<b>Company % Increase</b>	<b>Staff Proposed</b>	<b>Staff % Increase</b>
<b>Residential</b>					
5/8 Inch	22.96	28.48	24.05%	24.47	6.56%
3/4 Inch	22.96	28.48	24.05%	24.47	6.56%
1 Inch	29.35	36.41	24.05%	31.28	6.56%
1 1/2 Inch	50.21	62.29	24.05%	53.50	6.56%
2 Inch	77.92	96.66	24.05%	83.03	6.56%
Winter Usage	1.5959	1.9797	24.05%	1.7006	6.56%
Summer Usage					
Up to 3 CCF	1.5959	1.9797	24.05%	1.7006	6.56%
Over 3 CCF	2.0204	2.5063	24.05%	2.1529	6.56%
<b>Commercial</b>					
5/8 Inch	22.96	28.48	24.05%	24.47	6.56%
3/4 Inch	22.96	28.48	24.05%	24.47	6.56%
1 Inch	29.35	36.41	24.05%	31.28	6.56%
1 1/2 Inch	50.21	62.29	24.05%	53.50	6.56%
2 Inch	77.92	96.66	24.05%	83.03	6.56%
3 Inch	151.97	188.52	24.05%	161.94	6.56%
4 Inch	283.52	351.71	24.05%	302.12	6.56%
6 Inch	473.35	587.20	24.05%	504.40	6.56%
Temporary Meter Charge	25.00	31.01	24.05%	26.64	6.56%
Winter Usage	1.5959	1.9797	24.05%	1.7006	6.56%
Summer Usage					
Up to 3 CCF	1.5959	1.9797	24.05%	1.7006	6.56%
Over 3 CCF	2.0204	2.5063	24.05%	2.1529	6.56%

**VEOLIA WATER IDAHO, INC.**  
**Staff Proposed Rates Compared to Company Proposed Rates**

	<b>Current</b>	<b>Company Proposed</b>	<b>Company % Increase</b>	<b>Staff Proposed</b>	<b>Staff % Increase</b>
<b>Public Authority</b>					
5/8 Inch	22.96	28.48	24.05%	24.47	6.56%
3/4 Inch	22.96	28.48	24.05%	24.47	6.56%
1 Inch	29.35	36.41	24.05%	31.28	6.56%
1 1/2 Inch	50.21	62.29	24.05%	53.50	6.56%
2 Inch	77.92	96.66	24.05%	83.03	6.56%
3 Inch	151.97	188.52	24.05%	161.94	6.56%
Street Sweeping	3,680.40	4,565.61	24.05%	3,921.82	6.56%
Winter Usage	1.5959	1.9797	24.05%	1.7006	6.56%
Summer Usage					
Up to 3 CCF	1.5959	1.9797	24.05%	1.7006	6.56%
Over 3 CCF	2.0204	2.5063	24.05%	2.1529	6.56%
<b>Private Fire Lines</b>					
3 Inch and smaller	40.48	40.48	0.00%	43.14	6.56%
4 Inch	61.36	61.36	0.00%	65.39	6.56%
6 Inch	152.39	152.39	0.00%	162.39	6.56%
8 Inch	250.43	250.43	0.00%	266.86	6.56%
10 Inch	390.54	390.54	0.00%	416.16	6.56%
12 Inch	584.98	584.98	0.00%	623.35	6.56%
Hydrants	24.56	24.56	0.00%	26.17	6.56%

**VEOLIA WATER IDAHO, INC.**  
**Staff Proposed Rates Compared to Company Proposed Rates**  
**Existing Eagle Water Company Customers**

	<b>Current</b>	<b>Company Proposed</b>	<b>Company % Increase</b>	<b>Staff Proposed</b>	<b>Staff % Increase</b>
<b>Residential</b>					
5/8 Inch	6.70	8.31	24.05%	7.14	6.56%
3/4 Inch	6.70	8.31	24.05%	7.14	6.56%
1 Inch	8.56	10.62	24.05%	9.12	6.56%
1 1/2 Inch	14.64	18.16	24.05%	15.60	6.56%
2 Inch	22.73	28.20	24.05%	24.22	6.56%
Winter Usage	0.9309	1.1548	24.05%	0.9920	6.56%
Summer Usage					
Up to 3 CCF	0.9309	1.1548	24.05%	0.9920	6.56%
Over 3 CCF	1.1786	1.4621	24.05%	1.2559	6.56%
<b>Commercial</b>					
5/8 Inch	6.70	8.31	24.05%	7.14	6.56%
3/4 Inch	6.70	8.31	24.05%	7.14	6.56%
1 Inch	8.56	10.62	24.05%	9.12	6.56%
1 1/2 Inch	14.64	18.16	24.05%	15.60	6.56%
2 Inch	22.73	28.20	24.05%	24.22	6.56%
3 Inch	44.32	54.98	24.05%	47.23	6.56%
4 Inch	82.69	102.58	24.05%	88.11	6.56%
6 Inch	138.06	171.27	24.05%	147.12	6.56%
Winter Usage	0.9309	1.1548	24.05%	0.9920	6.56%
Summer Usage					
Up to 3 CCF	0.9309	1.1548	24.05%	0.9920	6.56%
Over 3 CCF	1.1786	1.4621	24.05%	1.2559	6.56%

**VEOLIA WATER IDAHO, INC.**  
**Staff Proposed Rates Compared to Company Proposed Rates**  
**Existing Eagle Water Company Customers**

	<b>Current</b>	<b>Company Proposed</b>	<b>Company % Increase</b>	<b>Staff Proposed</b>	<b>Staff % Increase</b>
<b>Public Authority</b>					
5/8 Inch	6.70	8.31	24.05%	7.14	6.56%
3/4 Inch	6.70	8.31	24.05%	7.14	6.56%
1 1/2 Inch	14.64	18.16	24.05%	15.60	6.56%
2 Inch	22.73	28.20	24.05%	24.22	6.56%
Winter Usage	0.9309	1.1548	24.05%	0.9920	6.56%
Summer Usage					
Up to 3 CCF	0.9309	1.1548	24.05%	0.9920	6.56%
Over 3 CCF	1.1786	1.4621	24.05%	1.2559	6.56%
<b>Private Fire Lines</b>					
3 Inch and smaller	11.81	11.81	0.00%	12.58	6.56%
4 Inch	17.90	17.90	0.00%	19.07	6.56%
6 Inch	44.45	44.45	0.00%	47.37	6.56%
8 Inch	73.04	73.04	0.00%	77.83	6.56%

## CERTIFICATE OF SERVICE

I HEREBY CERTIFY THAT I HAVE THIS 15<sup>TH</sup> DAY OF FEBRUARY 2023, SERVED THE FOREGOING **DIRECT TESTIMONY OF TRAVIS CULBERTSON**. IN CASE NO. VEO-W-22-02, BY E-MAILING A COPY THEREOF, TO THE FOLLOWING:

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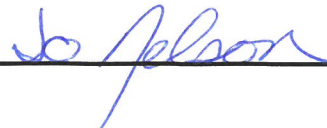
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CERTIFICATE OF SERVICE